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COMPETITIVE LOCAL EXCHANGE CARRIER

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**Baltimore-Washington Telephone Company**

COMPETITIVE LOCAL EXCHANGE CARRIER

Regulations and Schedule of Charges

For Business Services Only

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC and Verizon North LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C, and Verizon North LLC P.U.C. Nos 1, 3, 5 and 6.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Issued By: Justin Newman, President  
200 Continental Drive, Suite 401  
Newark, DE 19713

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**LIST OF MODIFICATIONS**

**Reserved for Future Use**

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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	9	Original	*	37	Original	*	
	10	Original	*				
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	12	Original	*				
13	Original	*					

\* - indicates those pages included with this filing

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) - To signify increase in rates.
- (D) - To signify decrease in rates.
- (C) - To signify any other changes.

**TARIFF FORMAT**

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4<sup>th</sup> revised Page 14 cancels the 3<sup>rd</sup> revised Page 14.
- C. Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
- D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of Competitive Local Exchange Services by Baltimore-Washington Telephone Company, hereinafter referred to as the Company, to customers in the service territories of Verizon Pennsylvania, LLC and Verizon North LLC.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Communications Act of 1934 as mentioned by the Telecommunications Act of 1996).

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**SECTION 1 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

**Advanced service** - A retail telecommunications service that, regardless of transmission medium or technology, is capable of supporting a minimum speed of 200 kilobits per second (Kbps) in at least one direction at the network demarcation point of the customer's premises.

**Advance Payment** - Part or all of a payment required before the start of service.

**Alternative form of regulation** - A form of regulation of telecommunications services other than the traditional rate base or rate of return regulation, including a streamlined form of regulation, as approved by the commission.

**Automatic Location Identification (ALI)** - Stores actual 911 addresses and associated phone numbers.

**Bona fide retail request** - A written request for service which meets the requirements of section 3014(c) (relating to network modernization plans), is received by a local exchange telecommunications company and through which end users commit to subscribe to an advanced service.

**Broadband** - A communication channel using any technology and having a bandwidth equal to or greater than 1.544 megabits per second (Mbps) in the downstream direction and equal to or greater than 128 kilobits per second (Kbps) in the upstream direction.

**Broadband availability** - Access to broadband service by a retail telephone customer of a local exchange telecommunications company.

**Commission** - Refers to the Pennsylvania Public Utility Commission.

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Central office** - A local exchange telecommunications company switch used to provide local exchange telecommunications service.

**Community** - Those customers of a local exchange telecommunications company served by an existing or planned remote terminal or, where no remote terminal exists or is planned, a central office switch.

**Competitive service** - A service or business activity determined to be competitive by the commission on or prior to December 31, 2003, and a service or business activity determined or declared to be competitive pursuant to section 3016 (relating to competitive services).

**Customer or Subscriber** - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

**Department** - The Department of Community and Economic Development of the Commonwealth.

**Disconnection of Service** - Termination of service.

**End Office** - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

**Exchange Telephone Company or Telephone Company** - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

**Fiber Optic Cable** - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Fund** - The Broadband Outreach and Aggregation Fund established under section 3015(c) (relating to alternative forms of regulation).

**Host Telephone Company** - The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

**Interexchange services** - The transmission of interLATA or intraLATA toll messages or data outside the local calling area.

**Interexchange telecommunications carrier** - A carrier other than a local exchange telecommunications company authorized by the commission to provide interexchange services.

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**Local development district** - A multicounty economic and community development organization established to provide regional planning and development services to improve the economy and quality of life in a particular region through a variety of activities, including, but not limited to, the fostering of public and private partnerships and providing assistance to businesses.

**Local exchange telecommunications company** - An incumbent carrier authorized by the commission to provide local exchange telecommunications services. The term includes a rural telecommunications carrier and a nonrural telecommunications carrier.

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Local exchange telecommunications service** - The transmission of messages or communications that originate and terminate within a prescribed local calling area.

**Monthly Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**MSAG Content** - The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

**Network modernization plan** - A plan for the deployment of broadband service by a local exchange telecommunications company under this chapter or any prior law of this Commonwealth.

**Noncompetitive service** - A regulated telecommunications service or business activity that has not been determined or declared to be competitive.

**Non-Recurring Charge ("NRC")** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**Nonrural telecommunications carrier** - A local exchange telecommunications company that is not a rural telephone company as defined in section 3 of the Telecommunications Act of 1996 (Public Law 104-104, 110 Stat. 56).

**NPA** - Numbering plan area or area code.

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Other Telephone Company** - An Exchange Telephone Company, other than the Company.

**PBX** - Private Branch Exchange.

**Price stability mechanism** - A formula which may be included in a commission-approved alternative form of regulation plan that permits rates for noncompetitive services to be adjusted upward or downward.

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

**Remote terminal** - A structure located outside of a central office which houses electronic equipment and which provides transport for telecommunications services to and from a central office.

**Rural telecommunications carrier** - A local exchange telecommunications company that is a rural telephone company as defined in section 3 of the Telecommunications Act of 1996 (Public Law 104-104, 110 Stat. 56).

**Service Commencement Date** - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** - The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Shared** - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Suspension of Service** - A temporary cessation of service without the consent of the customer.

**Switched access service** - A service which provides for the use of common terminating, switching and trunking facilities of a local exchange telecommunications company's public switched network. The term includes, but is not limited to, the rates for local switching, common and dedicated transport and the carrier charge.

**Telecommunications Act of 1996** - The Telecommunications Act of 1996 (Public Law 104-104, 110 Stat. 56).

**Telecommunications carrier** - An entity that provides telecommunications services subject to the jurisdiction of the commission.

**Telecommunications service** - The offering of the transmission of messages or communications for a fee to the public.

**Telephone Company** - A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

**User or End User** - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the service territories of Verizon Pennsylvania LLC and Verizon North LLC in the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Communications Act of 1934 as mentioned by the Telecommunications Act of 1996).

**2.1.2 Shortage of Equipment or Facilities**

- A.** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions**

- A.** Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days. Rates will be pro-rated for partial month service.
- B.** Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C.** At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Business customers may discontinue service by giving 5 days' oral or written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions, (Cont'd.)**

- D.** Prior to termination of service, the utility will mail or deliver written notice to the Customer at least 10 days prior to the date of the proposed termination.

Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or
2. the Customer is using the service in violation of the law.

- E.** This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.

- F.** No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

- G.** To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company**

The liability of the Company, or any other common carrier or other service provider that furnishes any portion of the Company's services, for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) will not exceed an amount equal to the MRC (calculated on a proportionate basis) for the affected service during the period which such error, mistake, omission, interruption or delay occurs, or \$500.00, whichever is greater. The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or other service provider or their respective agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees. The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities used by the Customer or who furnishes facilities or services connected with or provided in conjunction with the Company's service; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer. The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by strike or other labor problems, power fluctuations, surges or failures, national emergencies, insurrections, acts of God, war, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, riots, government authorities, cable cut, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of rights of eminent domain, or other causes beyond the Company's control. The Company will not be liable at any time or under any circumstance for indirect, consequential, special incidental, reliance, special, punitive or consequential damages (including, without limitation, harm to business, lost revenues, lost savings, lost opportunity, harm to business or loss of profits) in connection with services rendered to the Customer under this tariff.

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Liability of the Company, (Cont'd.)**

Approval of the above tariff language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld by a court of law. Approval by the Commission merely recognizes that since it is the court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause(s).

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities**

- A.** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B.** The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C.** The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D.** Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities, (Cont'd.)**

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Universal Emergency Telephone Number Service (911, E911)****A. General**

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Safety Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

**B. Regulations**

1. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)**

**B. Regulations, (Cont'd.)**

2. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
3. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
4. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
5. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
6. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)****B. Regulations, (Cont'd.)**

7. The Telephone Company shall not otherwise modify the content of the MSAG but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
8. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
9. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4** A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- A.** the payment of all applicable charges pursuant to this tariff;
- B.** damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C.** providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.1 General, (Cont'd.)**

- D.** obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., asbestos) prior to any construction or installation work;

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.1 General, (Cont'd.)**

- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.2 Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- A.** any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B.** any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A.** Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels, (Cont'd.)**

**2.4.3 Interconnection of Facilities**

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B.** Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C.** Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D.** Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels, (Cont'd.)**

**2.4.4 Inspections**

- A.** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B.** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements**

**2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges, or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

**2.5.2 Billing and Collection of Charges**

- A. Non-recurring charges are due and payable from the customer within 25 days after the billing date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 25 days after the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** A 1.25% Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill. The Customers bill will be considered to be mailed within seven (7) days of the cycle and will be considered past due if payment is not received within thirty days after the billing date. If payment is submitted via US Mail, payment is considered received as of the date on the postmark.
- F.** The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G.** Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address: Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling: Phone No. 1-800-692-7380, FAX 717-787-6641. Customers may contact the Company at the following address: Baltimore-Washington Telephone Company, 5000 Birch Street, Suite 3000 Newport Beach, CA 92660, or by calling toll free 1-(855) 228-9923.
- H.** If service is suspended by the Company in accordance with section 4.1.2 following and later restored, restoration of service will be subject to all applicable installation charges.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.3 Advance Payments**

To safeguard its interests, the Company may require a business Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) seasonal service, (2) the construction of facilities and furnishing of special equipment, (3) temporary service for short-term use. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.4 Deposits**

- A.** To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

  - 1.** two months' charges for a service or facility that has a minimum payment period of one month; or
  - 2.** the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B.** A deposit may be required in addition to an advance payment.
- C.** When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.5 Discontinuance of Service**

- A.** Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- B.** Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C.** Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.5 Discontinuance of Service, (Cont'd.)**

- D.** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E.** Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F.** In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- G.** Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A. or 2.5.5.B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.6 Cancellation of Application for Service**

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- B. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C. The special charges described in 2.5.6.A. and 2.5.6.B. will be calculated and applied on a case-by-case basis.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.7 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.6.1 Credit for Interruptions**

- A.** A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B.** For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.1 Credit for Interruptions, (Cont'd.)**

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

Length of Interruption	Interruption Period To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.1 Credit for Interruptions, (Cont'd.)**

**C. (Cont'd.)**

Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- A.** interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B.** interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C.** interruptions due to the failure or malfunction of non-Company equipment;
- D.** interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E.** interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F.** interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.3 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.7 Use of Customer's Service by Others**

**2.7.1 Resale and Sharing**

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.7.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1** all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2** any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3** The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4** a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

**2.9 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1** to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2** pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3** pursuant to any financing, merger, or reorganization of the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.10 Notices and Communications**

- 2.10.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.11 Telecommunications Relay Service****2.11.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

**2.11.2 Surcharge**

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (CONT'D.)

2.11 Telecommunications Relay Service, (Cont'd.)

2.11.2 Surcharge, (Cont'd.)

The following surcharge rates apply to all customer bills.

Per business access line, per month \$0.00

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines	Number of Centrex Lines	Equivalent Lines
1	1	87 to 98	15
2	2	99 to 111	16
3	3	112 to 125	17
4 to 6	4	126 to 139	18
7 to 10	5	140 to 155	19
11 to 15	6	156 to 171	20
16 to 21	7	172 to 189	21
22 to 28	8	190 to 207	22
29 to 36	9	208 to 225	23
37 to 45	10	226 to 243	24
46 to 54	11	244 to 262	25
55 to 64	12	263 to 281	26
65 to 75	13	282 to 300	27
76 to 86	14	Each additional 18 Centrex lines	1

2.11.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 3 - SERVICE AREAS**

**3.1 Exchange Service Areas**

**3.1.1** Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Verizon Pennsylvania, LLC
- 2) Verizon North LLC

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

**3.2 Exchange Service Areas – Extended Area Service**

**3.2.1** Following are the Extended Area Service local calling areas for the Pennsylvania Exchange Areas.

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas – Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC Exchange Listings

A. Local Exchange Service Areas

Exchange	Local Calling Area
<b>Alexandria</b>	Alexandria, Huntingdon, McConnellstown
<b>Aliquippa</b>	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
<b>Allentown</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton
<b>Altoona</b>	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
<b>Ambridge</b>	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
<b>Annville</b>	Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra
<b>Ashland</b>	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
<b>Austin</b>	Austin, Coudersport
<b>Avella</b>	Avella, Burgettstown, Washington
<b>Avis</b>	Avis, Jersey Shore, Lock Haven, Woolrich

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Avondale</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE.
<b>Baden</b>	Aliquippa, Ambridge, Baden, Rochester
<b>Barnesboro</b>	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
<b>Bath</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
<b>Beaver Falls</b>	Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelenople
<b>Bedminster</b>	Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasie, Plumsteadville, Quakertown
<b>Bellefonte</b>	Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion
<b>Belle Vernon</b>	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
<b>Bellwood</b>	Altoona, Bellwood, Tyrone

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Berwick</b>	Berwick, Bloomsburg, Shickshinny, Wapwallopen
<b>Bessemer</b>	Bessemer, New Castle
<b>Bethlehem</b>	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Big Run</b>	Big Run, Punxsutawney
<b>Black Lick</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Blairsville</b>	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
<b>Bloomsburg</b>	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville
<b>Boalsburg</b>	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
<b>Bolivar</b>	Blairsville, Bolivar, New Florence
<b>Bradford</b>	Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Brownsville</b>	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
<b>Buckingham</b>	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
<b>Burgettstown</b>	Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris
<b>Bushkill</b>	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ
<b>California</b>	Belle Vernon, Brownsville, California, Charleroi, Fayette City
<b>Canonsburg</b>	Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington
<b>Carbondale</b>	Carbondale, Chapman Lake Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart
<b>Carrolltown</b>	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
<b>Carversville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Catasauqua</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
<b>Catawissa</b>	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
<b>Center Point</b>	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
<b>Centre Hall</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Charleroi</b>	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
<b>Cherry Tree</b>	Barnesboro, Cherry Tree, Clymer, Glen Campbell
<b>Chester Springs</b>	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
<b>Clairton</b>	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
<b>Clarion</b>	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville
<b>Claysville</b>	Claysville, Washington, West Alexander

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Clearfield</b>	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
<b>Clymer</b>	Clymer, Indiana
<b>Coatesville</b>	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
<b>Collegeville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
<b>Connellsville</b>	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
<b>Coudersport</b>	Austin, Coudersport, Roulette, Ulysses
<b>Cresco</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Cresson</b>	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
<b>Curwensville</b>	Clearfield, Curwensville, Mahaffey
<b>Danville</b>	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Dauphin</b>	Dauphin, Halifax, Harrisburg Zone 1
<b>Dawson</b>	Connellsville, Dawson, Perryopolis, Scottdale
<b>Derry</b>	Blairsville, Derry, Greensburg, Latrobe
<b>Donora</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
<b>Downingtown</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
<b>Doylestown</b>	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
<b>Dublin</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
<b>DuBois</b>	Brockway, DuBois, Luthersburg, Penfield, Reynoldsville, Sykesville
<b>Eagle</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Easton</b>	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
<b>East Palestine</b>	East Palestine, Pa., East Palestine, O., New Waterford, O., Rogers, O.
<b>Ebensburg</b>	Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo, Johnstown
<b>Eldred</b>	Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport
<b>Elizabeth</b>	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
<b>Ellwood City</b>	Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelenople
<b>Elysburg</b>	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
<b>Endeavor</b>	Endeavor, Tidioute, Tionesta
<b>Exton</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Fairchance</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Farmington</b>	Farmington, Uniontown
<b>Fayette City</b>	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
<b>Finleyville</b>	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
<b>Fleetwood</b>	Fleetwood, Kutztown, Leesport, Oley, Reading, Topton
<b>Frackville</b>	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
<b>Freeland</b>	Freeland, Hazleton, McAdoo, Weatherly, White Haven
<b>Frenchville</b>	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
<b>Galeton</b>	Galeton
<b>Girardville</b>	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Glen Campbell</b>	Barnesboro, Cherry Tree, Glen Campbell
<b>Glenmoore</b>	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester
<b>Glenwillard</b>	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
<b>Green Lane</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville
<b>Greensburg</b>	Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood
<b>Greenville</b>	Greenville, Sharpsville, Sheakleyville, Transfer
<b>Grove City</b>	Blacktown, Grove City, Harrisville, Mercer, Wesley
<b>Halifax</b>	Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Hamburg</b>	Hamburg, Kempton, Leesport, Reading
<b>Hamlin</b>	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
<b>Harleysville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
<b>Harrisburg</b>	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
<b>Hastings</b>	Barnesboro, Carrolltown, Hastings, Patton
<b>Hawley</b>	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
<b>Hazleton</b>	Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Hellertown</b>	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
<b>Herminie</b>	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
<b>Hollidaysburg</b>	Altoona, Cresson, Hollidaysburg
<b>Homer City</b>	Black Lick, Blairsville, Homer City, Indiana
<b>Honesdale</b>	Beach Lake Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart
<b>Honey Brook</b>	Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown, Parkesburg
<b>Hookstown</b>	Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry
<b>Houtzdale</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Hummelstown</b>	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Huntingdon</b>	Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union
<b>Imperial</b>	Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
<b>Indiana</b>	Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood
<b>Jeannette</b>	Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23
<b>Jermyn</b>	Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton
<b>Jersey Shore</b>	Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich
<b>Jim Thorpe</b>	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
<b>Kane</b>	Kane, Ludlow, Mount Jewett
<b>Kemblesville</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE, Newark, DE

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Kennett Square</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
<b>Kingston</b>	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
<b>Kulpmont</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Kutztown</b>	Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton
<b>Lake Ariel</b>	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart
<b>Lake Como</b>	Lake Como
<b>Lancaster</b>	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Landenberg</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE
<b>Landisville</b>	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg
<b>Lansdale</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
<b>Latrobe</b>	Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria
<b>Lebanon</b>	Annville, Frystown, Hershey, Jonestown, Lebanon, Mt. Gretna, Myerstown, Palmyra, Schaefferstown
<b>Leeper</b>	Clarion, Leeper, Marienville
<b>Lehighton</b>	Jim Thorpe, Lehighton, Nesquehoning, Palmerton
<b>Lenape</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Lewistown</b>	Belleville, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville
<b>Ligonier</b>	Latrobe, Ligonier, Stahlstown
<b>Line Lexington</b>	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton
<b>Lock Haven</b>	Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich
<b>Lords Valley</b>	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
<b>Lowellville</b>	Bessemer, Hubbard, Lowellville, Lowellville, New Castle, North Lima, Youngstown.
<b>Ludlow</b>	Kane, Ludlow
<b>Mahaffey</b>	Mahaffey, Curwensville
<b>Mahanoy City</b>	Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua
<b>Marchand</b>	Marchand, Punxsutawney

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Marienville</b>	Leeper, Marienville
<b>Marion Center</b>	Indiana, Marion Center
<b>Masontown</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>McAdoo</b>	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
<b>McClellandtown</b>	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
<b>McDonald</b>	Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13
<b>McMurray</b>	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
<b>McVeytown</b>	Lewistown, McVeytown
<b>Mechanicsburg</b>	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg
<b>Mendenhall</b>	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Mercer</b>	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley
<b>Middletown</b>	Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
<b>Midland</b>	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
<b>Millersville</b>	Lancaster, Landisville, Millersville, Mountville, Strasburg
<b>Millheim</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Millville</b>	Bloomsburg, Millville, Washingtonville
<b>Milton</b>	Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsontown
<b>Minersville</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont
<b>Monessen</b>	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Monongahela</b>	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
<b>Moosic</b>	Moosic, Pittston, Scranton, Taylor, Wyoming
<b>Morrisville</b>	Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley
<b>Mortonville</b>	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
<b>Moscow</b>	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
<b>Mountaintop</b>	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
<b>Mount Carmel</b>	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
<b>Mount Gretna</b>	Annville, Lebanon, Mount Gretna, Palmyra
<b>Mount Jewett</b>	Bradford, Mount Jewett, Kane
<b>Mount Pleasant</b>	Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Mount Pocono</b>	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
<b>Mount Union</b>	Huntingdon, McConnellstown, Mount Union
<b>Nanticoke</b>	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
<b>Nazareth</b>	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
<b>Nesquehoning</b>	Jim Thorpe, Lansford, Lehigh, Nesquehoning
<b>New Castle</b>	Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum
<b>New Florence</b>	Bolivar, Johnstown, New Florence, Seward
<b>Newfoundland</b>	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
<b>New Hope</b>	Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown, Plumsteadville, Wycombe, Yardley

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>New Kensington</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>New Philadelphia</b>	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>New Salem</b>	Brownsville, New Salem, Republic, Uniontown
<b>Newtown</b>	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
<b>Northampton</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington
<b>Northumberland</b>	Danville, Milton, Northumberland, Sunbury
<b>North Wales</b>	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
<b>Numidia</b>	Bloomsburg, Catawissa, Elysburg, Numidia
<b>Oakdale</b>	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
<b>Olyphant</b>	Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
<b>Orwigsburg</b>	Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Osceola Mills</b>	Clearfield, Houtzdale, Osceola Mills, Philipsburg
<b>Oxford</b>	Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove
<b>Palmyra</b>	Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra
<b>Paris</b>	Burgettstown, Paris, Weirton, W. Va.
<b>Parkesburg</b>	Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
<b>Parkwood</b>	Indiana, Parkwood
<b>Patton</b>	Altoona, Barnesboro, Carrolltown, Hastings, Patton
<b>Pennsburg</b>	Bally, Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville, Souderton
<b>Perkasie</b>	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Perryopolis</b>	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
<b>Philipsburg</b>	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
<b>Phoenixville</b>	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
<b>Pittston</b>	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Plumsteadville</b>	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown
<b>Plymouth</b>	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
<b>Point Marion</b>	Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va., Smithfield, Uniontown
<b>Portage</b>	Cresson, Ebensburg, Johnston, Portage, Southfork
<b>Port Allegany</b>	Eldred, Port Allegany, Roulette, Smethport

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Pottstown</b>	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville
<b>Pottsville</b>	Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
<b>Pughtown</b>	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford
<b>Punxsutawney</b>	Big Run, Marchand, Punxsutawney
<b>Quakertown</b>	Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown
<b>Reading</b>	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Renovo</b>	Renovo
<b>Republic</b>	Brownsville, New Salem, Republic, Uniontown
<b>Rew</b>	Bradford, Duke Center, Eldred, Limestone, NY, Rew, Smethport
<b>Reynoldsville</b>	DuBois, Reynoldsville, Sykesville
<b>Riegelsville</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
<b>Rochester</b>	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
<b>Roulette</b>	Coudersport, Port Allegany, Roulette
<b>Royersford</b>	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
<b>Russell</b>	Russell, Sugar Grove, Warren, Youngsville

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Saint Clair</b>	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Saxton</b>	Hopewel , Saxton
<b>Schuylkill Haven</b>	Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
<b>Schwenksville</b>	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton
<b>Scottdale</b>	Connellsville, Dawson, Mount Pleasant, Scottdale
<b>Scranton</b>	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Shamokin</b>	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton
<b>Sharon</b>	Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Sharpsville</b>	Greenville, Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex
<b>Shenandoah</b>	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah
<b>Slatington</b>	Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli, Northampton, Slatington
<b>Smethport</b>	Bradford, Eldred, Port Allegany, Rew, Smethport
<b>Smithfield</b>	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
<b>Smiths Ferry</b>	Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry
<b>Smock</b>	Brownsville, Smock, Uniontown
<b>Snow Shoe</b>	Bellefonte, Frenchville, Snow Shoe
<b>Souderton</b>	Center Point, Colledgeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Springdale</b>	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>Spring Mills</b>	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
<b>Springtown</b>	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy
<b>State College</b>	Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College
<b>Strasburg</b>	Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg
<b>Stroudsburg</b>	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ
<b>Sugar Grove</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Sunbury</b>	Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury
<b>Sykesville</b>	DuBois, Luthersburg, Reynoldsville, Sykesville

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Tamaqua</b>	Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
<b>Tarentum</b>	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
<b>Taylor</b>	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
<b>Tidioute</b>	Endeavor, Tidioute, Tionesta, Warren
<b>Tyrone</b>	Altoona, Bellwood, Tyrone, Warriors Mark
<b>Tionesta</b>	Endeavor, Tidioute, Tionesta
<b>Ulysses</b>	Coudersport, Ulysses
<b>Uniontown</b>	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
<b>Unionville</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Upper Black Eddy</b>	Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy
<b>Wallenpaupack</b>	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
<b>Wampum</b>	Beaver Falls, Ellwood City, New Castle, Wampum
<b>Warren</b>	Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville
<b>Washington</b>	Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander
<b>Washingtonville</b>	Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville
<b>Weatherly</b>	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
<b>West Alexander</b>	Claysville, Washington, West Alexander

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>West Chester</b>	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
<b>West Grove</b>	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE
<b>West Middlesex</b>	Sharon, Sharon, O., Sharpsville, West Middlesex
<b>West Newton</b>	Belle Vernon, West Newton, Yukon
<b>Westtown</b>	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
<b>White Haven</b>	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
<b>Wilkes-Barre</b>	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
<b>Williamsport</b>	Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport
<b>Winburne</b>	Clearfield, Frenchville, Philipsburg, Winburne

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

A. Local Exchange Service Areas, (Cont'd)

Exchange	Local Calling Area
<b>Woolrich</b>	Avis, Jersey Shore, Lock Haven, Woolrich
<b>Wycombe</b>	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
<b>Wyoming</b>	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
<b>Yardley</b>	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley
<b>Youngsville</b>	Russell, Sugar Grove, Warren, Youngsville
<b>Youngwood</b>	Greensburg, Mount Pleasant, Youngwood
<b>Zelienople</b>	Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

B. Philadelphia Exchanges

Exchange	Local Calling Area
<b>Philadelphia Zone 1</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
<b>Philadelphia Zone 2</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
<b>Philadelphia Zone 3</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
<b>Philadelphia Zone 4</b>	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

C. Philadelphia Suburban Exchanges

Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE, Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE, Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

C. Philadelphia Suburban Exchanges, (Cont'd)

Exchange	Local Calling Area
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

C. Philadelphia Suburban Exchanges, (Cont'd)

Exchange	Local Calling Area
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

C. Philadelphia Suburban Exchanges, (Cont'd)

Exchange	Local Calling Area
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

D. Pittsburgh Exchanges

Exchange	Local Calling Area
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

E. Pittsburgh Suburban Exchanges

Exchange	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City, Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania LLC and Verizon North LLC, (Cont'd.)

E. Pittsburgh Suburban Exchanges, (Cont'd.)

Exchange	Local Calling Area
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North LLC

Exchange	Local Calling Area
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo, Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown
Central City	Berlin, Johnstown, Somerset, Windber

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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

**3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)**

**3.2.3 Verizon North LLC, (Cont'd.)**

<b>Exchange</b>	<b>Local Calling Area</b>
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md.
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ
East Berlin	Dover, Hanover, New Oxford, York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville, Westfield

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North LLC, (Cont'd.)

Exchange	Local Calling Area
Emmaus	Allentown, Bethlehem, Ironton
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md., Cardiff, Md.
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North LLC, (Cont'd.)

Exchange	Local Calling Area
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY
McKean	Edinboro, Erie, Fairview

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North LLC, (Cont'd.)

Exchange	Local Calling Area
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg Mount, Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant
North East	Erie, South Ripley, NY, Wattsburg

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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

**3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)**

**3.2.3 Verizon North LLC, (Cont'd.)**

<b>Exchange</b>	<b>Local Calling Area</b>
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville, Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md.
Saltsburg	Avonmore
Sayre	Waverly, NY
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North LLC, (Cont'd.)

Exchange	Local Calling Area
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY, Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville
Spring Grove	Hanover, Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg

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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

**3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)**

**3.2.3 Verizon North LLC, (Cont'd.)**

<b>Exchange</b>	<b>Local Calling Area</b>
Vandergrift	Apollo, Avonmore, Leechburg
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman
Wesley	Clintonville, Harrisville, Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES**

**4.1 Service Order and Change Charges**

**4.1.1** Non-recurring charges apply to processing Service Orders for new service and for changes in service.

**Primary Line Connection Charge:** Applies to requests for initial connection or establishment of telephone service with the Company.

**Secondary Line Connection Charge:** Applies to installation of a second or additional access line.

**Service Order Charge:** Applies to connection of new lines and to services orders associated with Customer requests for changes in service, moves, and the addition of services, including the additional of calling features.

**4.1.2 Rates**

Line Connection Charge	<b>Business</b>
Primary Line	\$60.00
Secondary Line	\$60.00
Service Order Charge	
Moves/Adds/Changes	\$25.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**4.2 Premises Visit Charge**

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

	<b>Business</b>
Installation Charge – 1 <sup>st</sup> Hour	\$120.00
Repair Charge – 1 <sup>st</sup> ½ Hour	\$91.00
Repair Charge – Each Add'l ½ Hour	\$46.00

**4.3 Restoral Charge**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<b>Business</b>
Per occasion, per line:	\$40.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 5 - LOCAL EXCHANGE SERVICE**

**5.1 Inbound Calling Service**

Inbound Calling Service (“ICS”) is a Direct Inward Dial (“DID”) voice grade equivalent (“VGE”) service used to connect the Customer’s equipment to the public switched telephone network for the transmission of voice, data, or video traffic. ICS allows Business End Users to designate an area in the Company’s End Office as the Business End User’s designated Premises (“Designated Premises”), subject to space availability. DID numbers and VGEs provided with ICS are subject to availability of DID numbers and the capacity of transmission facilities provisioned, respectively.

When subscribing to ICS, Business End Users may select either ICS Rate Plan 1 or ICS Rate Plan 2. The specific requirements, monthly recurring charges (“MRCs”), and nonrecurring charges (“NRCs”) for each of these plans are provided below.

**5.1.1 ICS Rate Plan 1**

ICS Rate Plan 1 is only available to Business End Users with more than 2 million MOUs over DID facilities per billing period per account and requires a minimum of 200 VGEs.

With ICS Rate Plan 1, Company provided connections between the Company’s End Office and a Business End User’s Designated Premises are provisioned using scalable and burstable transmission facilities that are designed to accommodate a significant and fluctuating number of simultaneous DID calls to a Business End User during a billing period.

In provisioning ICS Rate Plan 1, the Company will endeavor to provide a sufficient quantity of: (i) DID numbers to the Business End User to accommodate peak inbound traffic the Business End User expects the Company will deliver to the Business End User during a billing period, and (ii) DID VGEs to accommodate peak inbound traffic the Business End User expects the Company will deliver to the Business End User during a billing period.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.1 Inbound Calling Service, (Cont'd.)**

**5.1.1 ICS Rate Plan 1, (Cont'd.)**

MRCs include the following:

- (a) VGE Transmission Facility charge is assessed on a per VGE basis (the total VGEs equals the highest number of simultaneous call paths in use by the Business End User at any one point in time during the billing period (“Billing Period Peak Usage”));
- (b) VGE Port charge is assessed on a per VGE basis based on the VGEs provided (the total VGEs equals the Billing Period Peak Usage); and
- (c) DID Telephone Number charge per DID telephone number.

VGE Transmission Facility charge, per VGE:

- Business End User’s Designated Premises is located one (1) mile or less from the Company’s End Office \$0.50
- Business End User’s Designated Premises is located more than one (1) mile from the Company’s End Office ICB

VGE Port charges, per VGE:

200-672 VGEs	\$3.75
673-2016 VGEs	\$3.15
2017-3360 VGEs	\$2.55
3361-5476 VGEs	\$1.95
5477+ VGEs	\$1.35

DID Telephone Number charge, per DID telephone number: \$0.10

NRCs include the following:

- (a) Number Port-In charge is assessed when a Business End User wants to port-in a particular telephone number for use with ICS Rate Plan 1.

Number Port-In charge, per telephone number ported in:

1-49 numbers	\$4.00
50-199 numbers	\$1.00
200+ numbers	\$0.50

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.1 Inbound Calling Service, (Cont'd.)

5.1.1 ICS Rate Plan 1, (Cont'd.)

ICS Rate Plan 1 – Illustrative Examples (MRCs only)

Illustrative examples of the application of ICS Rate Plan 1 MRCs are provided below.

**Month 1:** If a Business End User (which in this example is called “XYZ Corp.”), whose Premises is located one (1) mile or less from the Company’s End Office, orders ICS Rate Plan 1 and had a Billing Period Peak Usage of 1,000 simultaneous call paths and utilized 100 DID telephone numbers during the Month 1 billing period, XYZ Corp. would be billed as follows for Month 1:

	Quantity	Rate	Billed to XYZ Corp.
VEG Transmission Facility	1,000	\$0.50	\$500.00
VEG Port	1,000	\$3.15	\$3,150.00
DID Telephone Number	100	\$0.10	\$10.00
End User Access Service (“EUAS”) (see Company’s FCC Tariff)	1,000	\$0.75	\$750.00
Federal Universal Service Fee (see Company’s FCC Tariff; % varies quarterly) (*)	N/A	17%	\$127.50
<b>Total Tariffed Charges</b>			<b>\$4,537.50</b>

(\*) Other applicable fees, surcharges, taxes, etc. may also apply.

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.1 Inbound Calling Service, (Cont'd.)

5.1.1 ICS Rate Plan 1, (Cont'd.)

ICS Rate Plan 1 – Illustrative Examples (MRCs only), (Cont'd.)

**Month 2:** If XYZ Corp. in Month 2 had a Billing Period Peak Usage of 1,200 simultaneous call paths and utilized 110 DID telephone numbers during the Month 2 billing period, XYZ Corp. would be billed as follows for Month 2:

	Quantity	Rate	Billed to XYZ Corp.
VGE Transmission Facility	1,200	\$0.50	\$600.00
VGE Port	1,200	\$3.15	\$3,780.00
DID Telephone Number	110	\$0.10	\$11.00
EUAS ( <i>see Company's FCC Tariff</i> )	1,200	\$0.75	\$900.00
Federal Universal Service Fee ( <i>Federal Access Tariff; % varies quarterly</i> ) (*)	N/A	17%	\$153.00
<b>Total Tariffed Charges</b>			<b>\$5,444.00</b>

(\*) Other applicable fees, surcharges, taxes, etc. may also apply.

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.1 Inbound Calling Service, (Cont'd.)**

**5.1.1 ICS Rate Plan 1, (Cont'd.)**

**ICS Rate Plan 1 – Illustrative Examples (MRCs only), (Cont'd.)**

**Month 3:** If XYZ Corp. in Month 3 had a Billing Period Peak Usage of 800 simultaneous call paths and utilized 110 DID telephone numbers during the Month 3 billing period, XYZ Corp. would be billed as follows for Month 3:

	<b>Quantity</b>	<b>Rate</b>	<b>Billed to XYZ Corp.</b>
VGE Transmission Facility	800	\$0.50	\$400.00
VGE Port	800	\$3.15	\$2,520.00
DID Telephone Number	110	\$0.10	\$11.00
EUAS ( <i>see Company's FCC Tariff</i> )	800	\$0.75	\$600.00
Federal Universal Service Fee ( <i>see Company's FCC Tariff; % varies quarterly</i> ) (*)	N/A	17%	\$102.00
<b>Total Tariffed Charges</b>			<b>\$3,633.00</b>

(\*) Other applicable fees, surcharges, taxes, etc. may also apply.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.1 Inbound Calling Service, (Cont'd.)**

**5.1.2 ICS Rate Plan 2**

ICS Rate Plan 2 requires that a Business End User specifically order the total number of ISDN PRI (or its functional equivalent) arrangements and DID telephone numbers. ICS Rate Plan 2 requires a minimum of one (1) PRI arrangement. Each PRI arrangement allows up to 23 simultaneous calls. The Customer is solely responsible for requesting a sufficient number of PRI arrangements and DIDs to accommodate the Customer's call volumes. If the Customer wishes to receive a report on PRI utilization or wishes to later increase or decrease the number of PRIs or DIDs, the Customer must contact the company and submit a request for such report or service modification. The Company will then endeavor to implement such requested service modifications within 20 business days after it receives the request.

MRCs include the following:

- (a) ISDN PRI (or its functional equivalent) charge is assessed per PRI arrangement.
- (b) DID Telephone Number charge is assessed per DID telephone number.

ISDN PRI (or its functional equivalent) charge, per PRI arrangement:

- Business End User's Designated Premises is located one (1) mile or less from the Company's End Office
 

1-4 PRIs	\$140.00
5-8 PRIs	\$120.00
9+ PRIs	\$110.00
  
- Business End User's Designated Premises is located more than one (1) mile from the Company's End Office
 

1-4 PRIs	ICB
5-8 PRIs	ICB
9+ PRIs	ICB

DID Telephone Number charge,  
 Per DID telephone number: \$0.25  
 Per DID telephone number (when ordering 20 or More DID Numbers): \$0.10

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.1 Inbound Calling Service, (Cont'd.)

5.1.2 ICS Rate Plan 2, (Cont'd.)

NRCs include the following:

- (a) ISDN PRI (or its functional equivalent) Installation charge is assessed per PRI arrangement.
- (b) Number Port-In charge is assessed when a Business End User wants to port-in a particular telephone number for use with ICS Rate Plan 2.

ISDN PRI (or its functional equivalent) Installation charge, per PRI: \$100.00

Number Port-in charge, per number:

1-49 numbers	\$4.00
50-199 numbers	\$1.00
200+ numbers	\$0.50

ICS Rate Plan 2 – Illustrative Example (MRCs only)

An illustrative example of the application of ICS Rate Plan 2 MRCs is provided below.

If a Business End User, whose Premises is located one (1) mile or less from the Company’s End Office, orders 50 PRIs and 100 DID with ICS Rate Plan 2, the Business End User would be billed as follows for the billing period:

	Quantity	Rate	Billed to Business End User
ISDN PRI (or its functional equivalent)	50	\$110.00	\$5,500.00
DID Telephone Number	100	\$0.10	\$10.00
EUAS ( <i>see Company’s FCC Tariff</i> )	50	\$20.00	\$1,000.00
Federal Universal Service Fee ( <i>see Company’s FCC Tariff; % varies quarterly</i> ) (*)	N/A	17%	\$170.00
<b>Total Tariffed Charges</b>			<b>\$ 6,680.00</b>

(\*) Other applicable fees, surcharges, taxes, etc. may also apply.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES**

**6.1 Directory Assistance Service**

**6.1.1** A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- A.** Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- B.** Customer experiences poor transmission or is cut-off during the call.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Direct-Dialed	\$1.50
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**6.1.2 Directory Assistance Call Completion**

Directory Assistance Call Completion is a service available to customers who call the Directory Assistance Operator. After the operator provides the requested number, the operator will request whether the customer wishes the operator to complete the call to the requested number. If the operator completes the call for the customer, the following charge applies:

Each Directory Assistance Call Completed by the Operator	\$1.50
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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.2 Operator Services****6.2.1 General**

Company operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Customer Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station-to-station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

**Operator Dialed Calling/Credit Card Call** - This charge applies in addition to usage charges for station-to-station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

**Operator Station** - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

**Person-to-Person** - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call: Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.2 Operator Services, (Cont'd.)**

**6.2.1 General, (Cont'd.)**

**Collect** - This charge applies when a calling party dials "0-NPA-NXX-XXXX" from any originating line and asks the operator to place a collect call to a terminating line. Collect calls can be local, regional or long-distance and are charged to the terminating line.

**Third Party Billed** - This charge applies when the calling party dials "0-NPA-NXX-XXXX" and asks the operator to bill the call to any line. Calls can be local, regional or long-distance, and originate from any line and terminate to any line.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third-party number.

**6.2.2 Rates**

**Local and IntraLATA**

**A. Usage Charges**

Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service.

**B. Per Call Service Charges**

Mechanized Calling Card Call	\$2.99
Operator Station Call (Including Collect and Third Party)	\$2.99
Mechanized Station Call (Including Collect and Third Party)	\$2.99
Operator Person to Person Call	\$4.99

COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.3 Busy Line Verification and Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

- a. The operator verifies that the line is busy with a call in progress, or
- b. The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**6.3.1 Rates**

Busy Line Verification, per request:	\$3.99
Busy Line Interrupt, per request:	\$5.00

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.4 Toll Presubscription**

**6.4.1** Toll Presubscription is a procedure whereby the Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) that the Customer wishes to be its carrier(s) of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When the Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing an access code. Should the Customer wish to use other services of the same carrier, it will be necessary for the Customer to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Company. IXCs must submit an Access Service Request (ASR) to the Company.

Selection of toll presubscription providers by an end user is subject to the terms and conditions following.

**6.4.2** At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from Customer initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.4.3.A. following.

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.4 Toll Presubscription, (Cont'd.)**

**6.4.3 Presubscription Charge Application**

**A. Customer choices for toll presubscription**

1. Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. A Customer is not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
2. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

**B.** If a new Customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

**C.** If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all Customers who have selected the canceling IXC as their preferred toll provider. The IXC must inform the Customers that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place.

Following the IXC's discontinuance of service, the Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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**COMPETITIVE LOCAL EXCHANGE CARRIER**

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.4 Toll Presubscription, (Cont'd.)****6.4.3 Presubscription Charge Application, (Cont'd.)**

- D.** An unauthorized PIC change is a change in the presubscribed IXC that the Customer denies authorizing. PIC disputes for Customers are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 6.4.6 following. In addition, the IXC will be assessed the applicable charge for returning the Customer to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and in the Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as provided herein and in the Company's corresponding F.C.C. Tariff.

**6.4.4 Customer Charge Discrepancy**

- A.** When a discrepancy is determined regarding a Customer's designation of a presubscription IXC, the following applies depending upon the situation described:
- 1.** A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
  - 2.** When two or more orders are received for a Customer line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines the Customer's choice.
  - 3.** If a Customer denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.4 Toll Presubscription, (Cont'd.)**

**6.4.4 Customer Charge Discrepancy, (Cont'd.)**

**B. Verification of Orders for Telemarketing**

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

**6.4.5 PIC Switchback Option-Business**

PIC Switchback is an option under which no investigation activities are performed by the Company when a Customer denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the Customer to the Customer's previous carrier.

When the Company is contacted by a Customer who denies requesting a change in primary toll carrier, the Customer will be credited the charge assessed for the disputed change in carrier and will be switched back to the previous IXC at no charge. If this service is made available by the Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Company.

In addition, the Customer has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.4 Toll Presubscription, (Cont'd.)**

**6.4.6 Rates and Charges**

	Per Line Nonrecurring Charge
Each Carrier Change (per line), assessed to Customer or IXC	\$5.00
Unauthorized Business Change (per line), assessed to IXC	\$35.65

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.5 Emergency Services (Enhanced 911)**

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.6 Blocking "900" Information Service****6.6.1 General**

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service. Customers have two blocking options as follows:

Per-Call Blocking - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

Per-Line Blocking - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

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**SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.6 Blocking "900" Information Service, (Cont'd.)**

**6.6.1 General, (Cont'd.)**

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

**6.6.2 Rates**

900 Information Service Blocking

<u>Business</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request (per line)	\$25.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 7 - CONTRACT SERVICES**

**7.1 Special Contract Arrangements**

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon by the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Service shall be available to all similarly situated Customers for a 90-day period of time following the initial offering to the first contract Customer as specified in each individual contract.

**7.2 Special Service Arrangements**

**7.2.1** If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as "ICB", the Company will provide, where practical, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs. All ICB rates will be provided to the Commission upon request.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 8 - SPECIAL ARRANGEMENTS**

**8.1 Non-Routine Installation and/or Maintenance**

At the Customer's request, installation and/or maintenance may be performed outside Company regular business hours, or (in sole discretion of the Company and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 9 - PROMOTIONAL OFFERINGS**

**9.1 Special Promotions**

The Company may make promotional offerings of its tariffed services that may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. Promotional offerings will be filed with the Commission as a tariff supplement.

**9.2 Discounts**

The Company may, from time to time offer discounts based on monthly volume or, when appropriate, “monthly revenue commitment” and/or “time of day.” Such discounts will be included in the Company’s tariff.